**April 2021**

**Executive Directors Report**

**We’re rolling again:**

With vaccinations and the loosing of mask mandates, things are really starting to pick up again. We will still be taking all the same precautions, with masks in vehicles and indoor activities, cleaning between groups, and keeping the groups only as big as spacing allows. But we have really started to move on opening up those activities and personal services. Staff are very busy, but happy to be serving more in person now.

**Staff Updates:**

One-on-one monthly check-ins with each staff member continue. This time with staff is proving to be a great help with unifying the team and ensuring that each staff member feels heard and valued. I’ve been receiving positive feedback from staff regarding these meetings.

Another thing that has helped with unification is the reinstation of the in person all staff meetings. At last month’s meeting we were able to gather at Barb’s gravesite and have a little improvised memorial to honor a year since her passing.

**Chamber of Commerce:**

Last month I had the opportunity to speak at the Chamber of Commerce’s Legislative Wrap-up Luncheon. We handed out cards with RRCI’s mission and a “wish list” of hygiene items Chamber members could donate and a link for monetary donations as well. This was a very opportune time to be able to address the Chamber since six representatives of the state were also there to participate on the panel. (Representative Brad Last, Representative Lowry Snow, Representative Walt Brooks, Representative Travis Seegmiller, Senator Evan Vickers, and Senator Don Ipson) I also sent follow-up emails to each representative to help solidify the contact. We may need support initiating funding at a state level so I want to do all I can to make sure they are aware of us.

I received a contact at the chamber meeting that led to me doing a live interview for the community Education Channel on the 13th. Just more ways to get the RRCI name out there.

**COVID-19 Pandemic/CARES Act funding**:

Work continues with helping those who wish to receive the COVID-19 vaccination. All staff who wish to receive the vaccination have done so.

The distribution of 72-hour kits and emergency preparedness classes is wrapping up. Over 75 kits have been distributed throughout all the service area including those to staff who had need. This has been a wonderful opportunity to educate our consumers and staff to help them feel a little more prepared for the future.

Our next COVID project is the acquisition and distribution of automated care pets. These fully robotic cats and dogs were developed to help people with disabilities, individuals with dementia, and the elderly with elevating the effects of isolation. We’ve teamed up with Memory Matters and are working to partner with other organizations to get the word out. Several of these furry friends have already been distributed and received with much excitement. Brenda McKee is spearheading this endeavor and is doing a fantastic job.

**Friends of RRCI/Land**

Greg and I have been continuing our work with the Intermountain Healthcare land proposal. We made it through the first couple rounds of talks and are still in the running. We’ve been working on a compromise type of proposal that would put us in partnership with another organization. This arrangement would work out well for us, but now it’s just a matter of getting the other group on board. After logistics are ironed out the proposal would move further up the Intermountain ranks.

MARCH 2021 COMMENTS FROM CONSUMERS – Prepared by Sharrie Mora

QUESTION #9

HOW DID STAFF HELP YOU THE MOST?

* To understand
* Got me involved in meetings
* Flusterated -don’t know what service are.
* We had moved to St. George and I had no walker and was nearing the end of needing one.
* Barb Lefler was my daughter in law. I know a lot.
* By being there.
* They assisted me with a lift chair
* In every way stated above and above beyond!
* RENAE IS OUTSTANDING AS ELDER BLIND LEADER

QUESTION #10

HOW CAN RRCI IMPROVE OUR SERVICES TO HELP YOU MORE EFFECTIVELY?

* To help others
* Problems with wheelchair
* None
* Make a booklet avail with disability services organization and services provided.
* CAN’T THINK OF IMPROVEMENTS . LOOKING FORWARD TO BEING ABLE TO MEET AGIN IN PERSON!

QUESTION # 11

PLEASE SHARE ANY OTHE THOUGHTS YOU MAY HAVE ABOUT YOUR EXPERIENCE WITH RRCI AND STAFF.

* Wheel chair does not fit him.
* Thank you! Very good service
* I love RRCI. It feels like a safety net and networking too.
* RRCI is a valuable link for the blind are otherwise disabled.

1st QUARTERLY REPORT 2021 – Prepared by Sharrie Mora

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| 1sr qt. report 2021 | sent | returned | moved |  |  |
|  | **117** | **32** | **10** |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| **1.MY LIFE IS BETTER BECAUSE OF RRCI** |  | **YES** | **NO** | **UNSURE** |  |
|  |  | **23** | **1** |  |  |
|  |  |  |  |  |  |
| **2. UNDERSTAND RRCI'S MISSION?** |  | **YES** | **NO** |  |  |
|  |  | **32** |  |  |  |
|  |  |  |  |  |  |
| **3.How well did our staff perform the following?** |  | **EXCEL** | **GOOD** | **POOR** | **NA** |
| **A.STAFF RETURNED CALL** |  | **12** | **2** |  | **3** |
| **B. STAFF ARRIVED ON TIME** |  | **13** | **3** | **1** | **2** |
| **C. STAFF WAS COURTOUS/RESPECTFUL** |  | **15** | **2** |  |  |
| **D.STAFF HELPED FIND ANSWERS** |  | **14** | **2** |  | **2** |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| **4. STAFF CONTACTED ME BY** |  | **PHONE** | **PERSON** | **BOTH** |  |
|  |  | **10** |  | **16** |  |
|  |  |  |  |  |  |
| **5.YOUR VISIT WITH STAFF LASTED ABOUT:** |  | **5-10 MIN** | **30 MINUTE** | **1 HR** | **MORE 1 HR** |
|  |  | **7** | **23** | **4** |  |
|  |  |  |  |  |  |
| **6. THAT AMOUNT OF TIME WAS:** |  | **TO LONG** | **JUST RIGHT** | **SHORT** |  |
|  |  |  | **25** |  |  |
|  |  |  |  |  |  |
| **7. GOALS IDENTIFIED** |  | **YES** | **NO** | **UNSURE** |  |
|  |  | **18** |  | **6** |  |
|  |  |  |  |  |  |
| **8. I have been with RRCI** |  | **3mo.** | **1yr** | **over 1 yr** | **years** |
|  |  | **4** | **4** | **9** | **4** |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| **9. WHAT I LEARNED ABOUT IL'S** |  | **YES** | **NO** | **N/A** |  |
| **A. WHAT STAFF DOES** |  | **14** |  |  |  |
| **B. RRCI AND COMMUNITY ASSISTANTS** |  | **19** |  |  |  |
| **C. ASSISTIVE TECH.** |  | **15** |  |  |  |
| **D. CAP . (CLIENT ASSISTANACE PROGRAM)** |  | **14** |  |  |  |
| **E. GENERAL IDEAS FOR HOME AND SAFTY** |  | **18** |  |  |  |
| **F. SUPPORT GROUPS/ACTIVITIES** |  | **15** |  |  |  |
| **G. ASSITIVE ASSESSMENT** |  | **9** |  |  |  |
| **H. COLLABORATION/ OTHER PROVIDERS** |  | **13** |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |