**August 2020**

**Directors Report**

**Fiscal Year Audit**:

We will be starting a new fiscal audit toward the end of this month first part of next month.

**Internet Network issues:**

We have been having a lot of troubles with our internet here at the main St. George office. One of our servers crashed and the other backup server isn’t very strong. Since all of our operating systems are cloud based, this has made doing our regular work difficult and made doing Zoom calls next to impossible. The situation is made even worse due to the health issues of Brad, our wonderful IT guy. He is currently in the hospital struggling with issues with his heart and oxygen levels. We are hoping for his speedy recovery but in the meantime, I have enlisted the services of an outside tech support company that I hope will be able to get us running smoothly again.

**COVID-19 Pandemic**:

This whole pandemic thing is getting pretty old. We are doing our best to reinstate some in person activities for our consumers. This has proven difficult with finding spaces large enough to allow distancing (we’re doing a lot of things outside) and only being able to provide limited transportation due to spacing needed inside vehicles. We had to cancel our annual campout this year, but we are still going to do a day activity out in Pine Valley. We’ll serve lunch (preordered box lunches made at Harmons) and have some games and crafts to do as well. Hopefully, everyone can still have a good time. We are looking toward the holidays with trepidation, wondering how we’re going to make our three big events work under the current restrictions.

**CARES Act Funding:**

We have been able to purchase and distribute several Chrome books to consumers to help them be able to participate in virtual meetings and appointments. We are currently looking for other organization that we can partner with to help facilitate needed services such as food distribution. I would also like to see if we can establish a way to provide mental health support for those who are struggling to cope with the pandemic and related stresses.

**Census Grants:**

Barbara had obtained two grants to enable RRCI to help with the 2020 Utah Census. One was for $6,000 and one was for $4,500. The staff worked hard to find out-of-the-box ways we could help. We had originally planned in person group activities, but when that wasn’t possible due to COVID restrictions, we moved to individual phone calls, emails and newsletters. We tried to make as much personal contact as possible. We also did up over a hundred census/covid care packages that we delivered to the homes of those consumers who were in remote areas or hard to reach by other forms of contact. To date, we personally helped 503 consumers fill out their census. This was tracked through signatures gathered from those we helped. We were able to utilize all of $6,000 grant, but unfortunately, due to the way the other was set up, we were only able to utilize a little over $3,000 of the $4,500 grant, thus making it necessary to return a little less then $1,500 to the originators of that grant.

**Consumer Survey Quarterly Report**

