**May 2019**

**Executive Directors Report**

**Building Update**

1. The presentation to Mitch Cloward, the CEO of Intermountain Health Care. We learned some interesting things about development in the area.
2. They are looking at using the current hospital area as a senior development with a health clinic on site. This would be perfect for us to do outreach and help that population stay independent.
3. The city was an interested party in the property. Mitch will be doing some due process to see what their intentions are.
4. I had a conversation with the ED of the Children’s Justice Center and we have started talking about some possible collaborations includes shared space and fundraising opportunities.
5. Mitch will be getting back to us within two months with a decision.

**Utah Department of Transportation Wheelchair Accessible Van**

Documents have been signed to move the new van project forward. We are not expecting it until after December. Barb and Jill from the Hurricane office have been going to potential van sponsors to assist in funding the 20% match for the van, a total of $10,270. So far, we have a commitment from Hurricane Valley Eye Care for $1,000.

**Media Support Volunteer**

An ad was posted on Handshake, a volunteer/intern matching program through the different university entities in Utah. We received a resume from an outstanding candidate, Austin Clark. He has volunteered to help RRCI with media support beginning in May 2019. His resume is in your packet.

**DSPD Audit**

The auditor came to review RRCI’s participants in evening respite with DSPS as payor. There are only two. The auditor said it was the quickest audit on record. Everything was in order except a more extensive background check on Brenda McKee, which needs to be complete within the next 30 days. We are on it.

**Executive Director Health**

I have two of 14 chemo treatments left. I have an appointment at the Cancer Treatment Centers of America in Phoenix to plan surgery and hopefully Intra Operative Radiation Therapy. This may affect the schedule of the June board meeting. I will keep you posted.

**Consumer Surveys**

Written Comments:

QUESTION 9. HOW DID STAFF HELP YOU THE MOST?

Ramp for my house, Jazzy chair

Information and resources

By getting me adaptive equipment and introduce me to people in my situation and broadening my

social network, also introducing me to new activities

Helped with getting the right magnifiers. With phone apps. Like reader envisions Al, helped me to

receive a recorder and books from the SLC Library of blind and disabled.

Give me a loner until I got a new scooter.

By including me in events

I.E.P. and school handling of such.

Finding the funding for the items that made my new way of living much easier

and providing them to me. There is no way I could have purchased them myself.

QUESTION 10. HOW CAN RRCI IMPROVE OUR SERVICES TO HELP YOU MORE EFFECTIVELY?

Nothing

Allison can’t improve, she is the best.

You do a good job

I feel the staff is doing a very good job and they are very helpful and willing to do so.

They are always there

By listening to their clients.

They are great.

It would be helpful if RRCI gave each client a booklet or pamphlet that contains

and explains the services offered. (I had just come through major surgery and a stroke,

being totally septic, 2 blood clots in in each lung, loss of blood and have struggled with

constant pain my whole life. I lost much of my memory, and all the problems

I mentioned happened over a 6-month period.

I was transferred between 2 hospitals back and forth during that 6-month period.)

I used to receive a monthly newsletter from RRCI that gave me good information, but it no longer comes.

Explain what some of the statements in #8 mean?

QUESTION 11. PLEASE SHARE ANY OTHER THOUGHTS YOU MAY HAVE ABOUT YOUR EXPERIENCE WITH RRCI AND STAFF?

Love my ramp. Julie is great.

It is a great organization!

They are all so friendly and supportive. They try hard to find answers that they don’t know.

I feel very welcome by the staff, but some of the members are not very friendly or welcoming

to the newer people who attend.

They are good people and helpful.

Staff needs to try to not offend. Be careful what you say.