**April 2019**

**Executive Directors Report**

**Staff Training**

Staff found the IL Conference in Provo to be very beneficial.

**Building Update**

1. During the March 19th IHC Real Estate meeting, the group found that the donation of the property on 400 E and 500 S in St. George to have merit.
2. A meeting has been scheduled with the head of IHC in St. George for April 25th at 1:30. A brief PowerPoint presentation has been developed and will be presented by Greg Bartholomew (Chair of Friends of Red Rock) and Barb Lefler at this meeting.

**UDOT Certifications and Assurances (See docs in packet: 2019-certs…, Signature pages…)**

Each year, RRCI is required to validate its relationship with UDOT and joint owners of the accessible bus. Since there is not an attorney on the board, we have used a nonprofit attorney out of Salt Lake City to assist RRCI with the required documents. There is a requirement to loop the board in and have them take a vote during a board meeting to allow me to proceed.

**Executive Director Health**

The last half of my treatments was fraught with side effects. I chose to slow the treatment down and have 3 of nine chemo treatments once a week; six more weeks to go. I will be taking some time off in May and June to continue with surgery, radiation, etc.

**Consumer Surveys**

**Q1 Graded Answers**

****

Written Comments:

#9 HOW DID STAFF HELP YOU THE MOST?

* They lent me a wheelchair when my main chair was broken or getting fixed. They usually gave me wheelchair parts when I needed them. They were able to get me a nice shower/bath chair.
* Training to use cane, helped with hearing aids, and talking watch.
* By getting a walker
* Looking into hearing aids.
* Assisting in providing assistive technology
* Got us a raised toilet seat, bars for bathroom, and a chariot lift.
* They called and I did not feel I need help other than my spouse
* I have learned so much over the years and I’ve been given opportunities to go to Ninja Conference as a participant and a mentor.
* Supplied me with the items I needed
* Keeping me informed
* For me I get out o the house and have fun cooking class and craft.

#10 HOW CAN RRCI IMPROVE OUR SERVICES TO HELP YOU MORE EFFECTIVELY?

* They can keep a good supply of spare wheelchairs and wheelchair parts, etc. How to get HELP, I am lost at this time or (stage) in life.
* Can’t think of a better experience!
* Would like to get a chair lift for husband
* At this point my spouse is able to help with my needs.
* I mainly want to improve my cooking skills.
* They are doing great.
* Just fine the way it is
* Speech therapy

#11 PLEASE SHARE ANY OTHER THOUGHTS YOU MAY HAVE ABOUT YOUR EXPERIENCE WITH RRCI AND STAFF?

* I might need your help with an abusive wheelchair vendor and sadistic medical equipment specialist, named Chris Beckstead. In the past 3 years, this shady wheelchair vendor started out as AAMCO Mobility, and now their new name is NuMotion. An honest company that provides wheelchair service repair and does not cheat Medicare/Medicaid, does not change their business name every couple month!
* Gordon is grateful for the help he has received. He enjoys the meetings and social activities. Everyone is so kind and helpful.
* What is this about? RR helped me get my hearing aids. I’ve received home heath from Zions Way. I don’t know why you keep sending me forms to fill out.
* You need more staff.
* They hold a meeting at the library once a month. I have not been able to attend, but I feel it is a wonderful idea to get people out and active. They did Bingo one time and I thought that was such a fun idea. I will start going when I feel better. This is a fantastic idea.
* HUGE thanks to Jill and Brad for ongoing help. Travis is communicating!!!
* Thank you for you Hurricane location!
* They have been great.
* It is a wonder place for me to go and be happy and meet new friends and learn more about thing that I never thought I could do by myself
* Thank you.
* Alison and Barbra have helped me so much and I’m grateful for all they do for me.
* Register my use of a 4-wheel walker that I borrowed from Brad McCarrel. He has it back now.
* They are very helpful and great to work with. Renae Lagere was great!
* Awesome