**March 2019**

**Executive Directors Report**

**USOR Program Audit**

The audit was complete. The written report has not yet been received.

**IHC Grant**

Thanks to the connection through our board member, Darin Day, RRCI has been awarded a $1,000 grant from Intermountain Healthcare to support service in the community. $500 is for suicide prevention activities and $500 is for IL skills training regarding healthy food preparation. See letter in board packet.

**ASPIRE**

RRCI participated in a nationwide research program for youth with disabilities. Although the program was weak in our area, we have been advised to submit our final invoice for $5,750.

**Staff Training**

Most of the staff from RRCI will be attending the annual IL Conference in Provo and will be out of the office April 8-10. The office will be open with remaining staff here to answer phones and take care of walk-ins.

**Building Update**

1. Keystone Marketing has refunded $6,000 to Friends of RRCI. The organization is holding the fund to be used for diversifying the marketing strategy.
2. The building is on the agenda for the Intermountain Health Care Real Estate division to discuss donating property on the corner of 400 E and 500 S. Their meeting will be held the day before this meeting on March 19th. The location would be ideal.

**Executive Director Health**

Barb has been diagnosed with Ductal Cell Carcinoma, a form of breast cancer. She has undergone 5 chemo treatments with 3 more scheduled every other week. She has been able to maintain a fairly regular work schedule.

**Consumer Surveys**

Written Comments:

QUESTION 9: How did staff help you the most?

Community. Hearing Aids (I lost one of them last month)

Recliner for my ailing sister.

In trying to locate batteries for scooter

Very friendly, well trained staff. I appreciate you help very much.

By helping me get hearing aids

Maribel helped me find the resources I needed to help me find some help through my bishop, also gave me phone numbers to references in my community

All we have done is go to 3 small activities with small groups to get out of home. Which was good at time to encourage interaction with others. But I have had no contact in months

The clinics with examples of pens, magnifiers etc. Jerry coming from SLC, helped me get enthusiast about playing the piano again.

They meet my needs of independence and safety meet in a timely matter, and got the things I needed, to help me in every way possible. Tim has been very helpful.

QUESTION 10: HOW CAN RRCI IMPROVE OUR SERVICES TO HELP YOU MORE EFFECTIVELY?

Only wish that the hearing aid could be replaced since my hearing is now half of what it could be which isolates me.

For me, right now I am quite comfortable with my independence.

The help was done effectually and fast.

Doing great, very helpful and nice

More services in out county and more personal visits and activities, more information of what the program offers. Would like more help with independent living needs and personal issues. Maybe some one that could visit me when I am fearful, or depressed and suicidal, and panic attacks.

I still need help using the computer, assistance available and seeing the computer.

I can not think of any way that they need to improve. They are prompt and meet me when they say they are coming. The whole staff has been very good

QUESTION 11: PLEASE SHARE ANY OTHER THOUGHTS YOU MAY HAVE ABOUT YOUR EXPERIENCE WITH RRCI AND STAFF.

Valerie has been fantastic. She is helpful and friendly and knowledgeable and efficient!

Julie seemed like a friend and that she really cared about my problems.

Very kind and loving of others. Could be more motivated in addressing needs of clients and providing more for us in this town to help in everyday life and getting out more.

We are lucky in Hurricane and St. George to have a senior bus service. Would be lovely to be able to attend evening events also sometimes, but no service for that. Learning about the library for the blind services was/is wonderful.

They have helped me get the things I have needed, in a very timely matter and have followed up at the end. Thanks.