**November 2019**

**Executive Directors Report**

**Building Update**

The Friends of RRCI Fundraiser was a success. Approximately 140 people were in attendance. They raised $80,000 in cash and pledges. We are currently in talks with a client of Representative Lowery Snow regarding the possible donation of some property off of Dixie Drive.

**Switching 401k Plan Provider**

This process is underway. Mutual of America staff met with RRCI staff as a group and individually.

**Cedar City Office Space**

The space was rented to another entity that was willing to pay more.

**Proposed Change in Staff Policy**

You will find a proposed policy change in your packet. Staff met and have requested the opportunity to designate some holidays as flexible so that they can enhance their Christmas break without effecting their PTO or Personal Day.

**Christmas Holiday 2019**

Christmas falls on Wednesday this year. Staff is submitting requests to use their PTO and/or Personal Day to have some extra time off on and around Tuesday-Friday that week. It is requested that the office close on Tuesday, Christmas Eve Day at 12:00 with no effect on staff pay. It is also requested, this year, that the office remain closed on Friday, December 27th without the need for PTO or Personal Day use. This is normally a 6-hour workday (7:30-1:30). The likelihood on an IL emergency on that day is minimal.

**Board/Staff Holiday Party**

Date and location to be discussed and determined.

**Holiday ‘Gift’ for Staff**

To be discussed.

**Consumer Surveys**

October Written Comments:

October 2019---answers to questions:

9. How did staff help you the most?

* Cooking Class—Special Olympic programs.
* Staff has been so helpful!
* By providing helpful devices and instruction.
* I got hearing aids that I needed.
* Assisted getting me a lift chair and a grab bar in shower and a NON   
  Code Compliant railing by stairs to back door.
* Staff at St. George RRCI letting us know about Respite and other

Reminders of activities. Camping trip was excellent.

* Getting aids to help around the house. Help with Senior Companion.
* Provided needed home health equipment.
* Provided a much -needed lift chair. Calles every 3-6 month to see how I am doing
* Load me a transport chair until I could purchase one.
* Facilitated the grant that helped me purchase an electric mobility scooter

which has given me more independence to enjoy

Activities I had previously given up

10. How can RRCI improve our services to help you more effectively?

* Tell us about more services we can get here in the St. George area.
* Get a more informed person in Cedar City. My railing by stairs was non code compliant

and was damaged by weather after 2 yrs it still hasn’t been repaired or replace.

Need to detail what other service providers can help Iain.

* Stop taking away my helps.
* You have done a great job!
* Good job.

11. Please share any other thought you may have about your experience with RRCI and staff.

* Why is the Cedar City office in an office un-accessible to disabled?
* Need more/better communication with Hurricane location. Consumer just got the first calendar this week for Hurricane activities. Emailing does not work Consumer email no longer active.
* Staff-will always be grateful for your help in providing some very

Needed equipment for Ruth’s home health needs. Thanks so much.

* You take away my help I won’t put it back.
* Very satisfied with the assistance I received and the resources mad available to me.