**June 2018**

**Executive Directors Report**

**DWS Audit**

RRCI had a DWS audit April 24-25. We are still awaiting the final report.

**State Budgets**

Barb and Carol have worked out a budget which has been submitted to DWS for pre-approval. Once we know that no other tweaks are needed, the board will receive it for discussion and approval.

**DWS Contract Goals**

Barb was part of the directors committee that recommended goals for the new contract. Each center will ‘fill in the blank’ for each goal. We are working on defining exactly what parts of the 704 report we will use to fill in the data. We want to make sure we are all pulling the same data.

IL Goals

2018 Contract

1. In each federal fiscal year, of the total CSR’s open, 25% or more will be new consumers.

2. In each federal fiscal year, ¬¬¬ of the total CSR’s closed, 70% or more will be closed with all goals completed.

3.In each federal fiscal year \_\_\_ youth will receive IL Skills/leadership training to obtain skills to facilitate transitioning from school to adult life.

4. In each federal fiscal year \_\_\_ consumers will receive services related to assistive technology such as services to provide assistive devices/ equipment, assisting with repair and maintenance of equipment and devices, coordinating the acquisition and/or repair of assistive devices, loaning of equipment, training in the use of assistive technology, etc.

5.In each federal fiscal year \_\_\_ consumers will receive transition and/or diversion services to promote community-based living and personal choice.

6. In each federal fiscal year \_\_\_\_\_\_\_ consumers will engage in independent living and life skills training to promote independent living.

**St. George Lease (see packet)**

We have agreed to increase rent by $500 per month. Next year we will be required to separate rent from utilities which will be another average of $500-600 per month increase.

**Beaver County Office Progress**

Three interviews will be conducted on June 26 in Beaver as we seek to hire a part time staff member. Beaver County Commissioners are meeting to discuss rent on space in a building that they own on June 19. More information will be provided as soon as I have it.

**Consumer Surveys**

Please see May 2018 results

Written Replies:

May 2018 Written Comments on Consumer surveys

**Question #9: How did staff help you the most?**

•They checked with me often to see if my disabilities had changed or my income, expenses, etc. They asked me what I needed to make my

•Life much easier. Iwas embarrassed to ask for very expensive things like a lift chair and a bath lift which later on they gave me. Year later they gave me a second lift chair and bath lift because they both wore out.

•Got me a scutter and hospital bed.

•Find funding for my medical bed

•Made great offers to help me buty couldn’t see where some would work

•Only use Rita for “The Player” twice monthly

•Very helpful with audio books, set up placing red dots on appliances. Helped with getting an updated reader.

•Ipad and Echo

•Got me out in the Community. I have friends. I love singing

•By letting me know what RRCI offers. Calling to let me know RRCI is still working for helping others;to learn to help them selves.

•Provided equipment to help with her care

•Offored Kaycee opportunity to participate in programs in St.George area. Unforunatly we live in Kanab 1 and a half hrs. away, and can not participate on regular basis

•Just getting started

**Question #10** How can RRCI improve our services to help you more effectively?

•They are doing a wonderful service to the community. I can not think of anyway to improve their services for me. I don’t even know how they found out about me but I’m grateful someone called them.

•No Idea

•Need a conference on that

•Would like to access services available for Katie such as like skills shopping, cooking, independent of parents, schedule (her own schedules), social interaction

•More iPad skills

•Trying to get people together for group actives And outings.

•None at this time

•In the future do some remote area activities

•Some times getting the things she needs takes too long

•Everything is going fine

**Question #11 Please share any other thoughts you may have about your experience with RRCI and staff.**

•Your staff is amazing. They are kind and puts you at ease. Where I was once embarrassed to ask for an item to assist me. I no longer feel that way. I am grateful for RRCI.

•Thank you very much. So glad your there for us.

•Thought they did all they could at the time

•I’m thankful for the help I’ve received.

•This last year has been more informed about everything. Thanks

•Maribel has been most helpful. Just which there was a closer location so more people could be reach! Also have activitys on a regular bases!

The singing makes me happy. I love to preform at different places in the community

•Very satisfied the contact people

•Just getting signed up

• Staff has been very helpful when I had questions for my daughter. Returned phone calls promply